



Make-A-Wish Policy Updates

Effective September 1, 2023



Wish Granters & Wish Children

Two Make-A-Wish representatives should be present for any in-person visit which includes initial wish discovery, wish boosts, wish celebrations, wish experiences, etc. If this is not possible, you must contact the chapter office for guidance.

Volunteers are not permitted to be alone with a child under any circumstance.



Gifts of Money

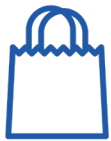
Wishes for cryptocurrency or stocks/investments will no longer be granted.



Cruise Wishes

Wishes for cruise travel within North America may be accepted.

Please note, the timing of when families can sail has not yet been determined but will not be before March 2024.

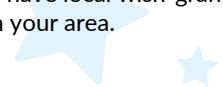


Shopping Spree Wishes

- A **local shopping spree** consists of the opportunity to be given shopping funds and transportation to stores within a reasonable driving distance of the child's home to purchase items of one's choice.
- A **virtual shopping spree** consists of the opportunity to shop online rather than in-store.
- A **travel shopping spree** consists of the opportunity to receive shopping funds in addition to multiple days at the shopping destination, enabling the child to experience shopping in a particular city outside of the chapter's territory.

Wish Child's Age Range	Local Shopping Spree Allotment	Virtual Shopping Spree Allotment	Travel Shopping Spree Allotment
2.5 - 6	\$2,000	\$2,000	\$1,000
7 - 12	\$3,000	\$3,000	\$1,500
13 - 17	\$4,000	\$4,000	\$2,000
18+	\$4,500	\$4,500	\$2,250

This document does not cover all national wish-granting policies; it highlights relevant policies that were updated following a vote by the Make-A-Wish national board of directors in July 2023. In addition to these updates, and a variety of other national wish-granting policies, your chapter may have local wish-granting policies that impact the wishes granted in your area.





Music Festival Wishes

Wishes involving attendance at a music festival will no longer be granted.

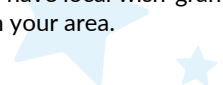


Domestic Travel Wishes

Length of stay for domestic travel wishes may differ based on a variety of factors including the length of travel time, time zone adjustments, medical needs, and family requests for shorter stays. The chart below reflects typical length of travel for domestic destinations. Please do not make any promises to wish families about the potential length of a travel wish and consult with chapter staff to understand length of stay guidance for your wish family.

Destination	Typical Length of Stay (not including travel time)	Applicable for Wishes Arriving
Walt Disney World/GKTW	6-night stay	January 1, 2024, or later
Disneyland	5-night stay	September 1, 2023, or later
Hawaii	6-night stay	September 1, 2023, or later
Domestic Travel	4-7-night stay	September 1, 2023, or later

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Helpful Reminders

Wish Participants: When talking with wish families, the minimum participants our chapter will consider is the starting point for wishes. Please continue to ask questions of the child to better understand their vision of the wish and the participants so that staff can make appropriate decisions in planning a wish experience that will meet the child's vision while allowing staff to ensure an equitable experience to all wish children.

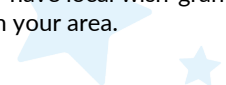
Please do not make any promises to a wish child or family about the inclusion of any requested participant.

Medical Equipment: Our chapter will provide all necessary medical equipment and services (including required nursing care) for all approved wish participants.

Please continue to ask if any requested wish participant has medical needs and our staff will follow up accordingly.

Celebrity Wishes: For the last 5 years, any wish family whose child has expressed an interest in a celebrity or sports wish has signed the Celebrity Letter of Understanding (CLOU).

Moving forward, if a child declines an opportunity because of the wish experience that is offered, the child must change their wish as outlined in the CLOU. Declining an opportunity due to scheduling reasons is permissible on a single occasion.





Frequently Asked Questions

Who do I contact with questions?

Chapter staff remain your best contact for any questions you have regarding specific wish policies. Should you have questions regarding a specific wish you are currently assigned, please contact the wish staff that is actively coordinating that wish.

Please ensure that you communicate with chapter staff throughout the wish process to answer any questions or alleviate any concerns you, or the wish family, may have.

Why were these policies made?

National wish-granting policies are routinely reviewed. Over the last year, multiple chapters and the National Office discussed recommendations based on four key areas related to the updating of wish-granting policies:

1. Evaluating updates as a result of COVID-19 and its impact on wish-granting;
2. Increasing wish consistency across chapters from a Diversity, Equity, and Inclusion (DEI) perspective;
3. Ensuring the safety of wish children to the greatest extent possible; and
4. Providing chapters with parameters to manage the scope and complexity of specific wishes.

When do these take effect?

The policy updates will go into effect on September 1, 2023, unless otherwise stated.

