












Travel Wish Information & Average Timelines

Updated February 29, 2024

The work of the travel team begins upon the completion of all required paperwork by the wish family and after medical clearance is obtained from the treating physician(s). **A travel team member will not be assigned to the wish until these requirements are obtained.** If your wish family does not speak English, your Wish Specialist will remain your main point of contact.

Maddi Cue's Wish Types Mcue@illinois.wish.org	Requirements Needed Prior to Planning Wish	Average Time Frame to Completion <i>After Paperwork is Received and Maddi is Introduced to The Family</i>
 Disney World Regions 1.1.1-1.1.6, 1.2, 1.3 Region map	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Disney World Packet 	2-3 Months
Andrew Keller's Wish Types akeller@illinois.wish.org	Requirements Needed Prior to Planning Wish	Average Time Frame to Completion <i>After Paperwork is Received and Andrew is Introduced to The Family</i>
 Disney World - Regions 1.4-1.8, 2, 3, 4, 5 Region map	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Disney World Packet 	2-3 Months
Hannah Kasapis' Wish Types hkasapis@illinois.wish.org	Requirements Needed Prior to Planning Wish	Average Time Frame to Completion <i>After Paperwork is Received and Hannah is Introduced to The Family</i>
 Hawaii <small>*Wish child must be age 5 or older at time of departure</small>	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form 	September 2024 or later
 Aulani <small>*Wish child must be age 5 or older at time of departure</small>	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form 	Spring 2025 or later
Sarah Gonser's Wish Types sgonser@illinois.wish.org	Requirements Needed Prior to Planning Wish	Average Time Frame to Completion <i>After Paperwork is Received and Sarah is Introduced to The Family</i>
 Celebrity/Sporting Event	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Entertainment Letter of Understanding 	Varies by each individual wish
 Disneyland	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Disneyland Supplemental Paperwork 	Spring 2025 or later We are awaiting more information from the national office
 Domestic Travel - West of Mississippi River	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form 	2-5 months



Emily Diodati's Wish Types ediodati@illinois.wish.org	Requirements Needed Prior to Planning Wish	Average Time Frame to Completion <i>After Paperwork is Received and Emily is Introduced to The Family</i>
 Domestic Travel East of Mississippi River	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form 	2-5 months
 International Travel Currently North American international travel only <small>*Wish child must be age 7 or older at time of departure</small>	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Passports • Destination Clearance – must be level 1 or 2 <ul style="list-style-type: none"> ○ Travel.State.Gov ○ CDC.Gov.Travel • If Atlantis, each participant 18+ needs a 2023 Atlantis Liability and Publicity Release completed 	4-6 months

Timeline & Expectations

The timeline of a wish is dependent on availability of the hosting location and the family's preferences. We cannot guarantee that the location will be available to host until we receive formal confirmation. **Please note that these timelines are estimations and should not be used to set expectations with a wish family.**

Travel Communication to Family	Average Timeline*
Travel Logistics Call	<ul style="list-style-type: none"> • Spanish-speaking families are contacted by their Wish Specialist shortly after the wish is discovered • All other families sign up for a timeslot via link provided in the email introducing them to their Travel Coordinator
Date Confirmation of Trip	<ul style="list-style-type: none"> • Wish Coordinators submit these requests to the hosting chapter within 1 week of completing a Travel Logistics Guide call with the wish family • Wishes with requested wish dates that are 6+ months away will likely be submitted within 1 month of being notified • Coordinators typically hear back from hosting chapters on confirmed dates within 2 weeks after submitting
Flight Confirmation Email	<ul style="list-style-type: none"> • About 6 to 8 weeks before wish departure date
Itinerary Email	<ul style="list-style-type: none"> • About 2 to 3 weeks before wish departure date • Hosting chapter itineraries come about 1 week before wish departure date
Itinerary Call	<ul style="list-style-type: none"> • About 2 weeks before wish departure date
PNC Cash Card Funding	<ul style="list-style-type: none"> • 2-3 business days before wish departure date

***The timeline reflected in the above table does not apply to Celebrity/Sporting Event wishes. This wish type is dependent upon the availability of the celebrity, and there are often long stretches of time without updates. It is important to remain flexible and understanding with this unique wish type.**

